WELCOME!
WE WILL BEGIN SHORTLY!!

Participants will be muted upon entry.

When the line is opened, please mute yourself during discussion/questions if not speaking

Please use the Chat Box to submit questions and share announcements!

This meeting will be recorded…Presentation and recording will be posted at www.hclhic.org

For additional information or questions contact lhic@howardcountymd.gov

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HOWARD COUNTY LOCAL HEALTH IMPROVEMENT COALITION

April 22, 2021

HOWARD COUNTY HEALTH DEPARTMENT
Promote. Preserve. Protect.

Howard County LHIC
Local Health Improvement Coalition

HOUSEKEEPING

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WELCOME & OPENING REMARKS

Welcome
New Members and Guests

PURPOSE, AGENDA & APPROVAL OF MINUTES

GOAL: Provide Coalition members with COVID-19 vaccine distribution and other updates, provide an overview of the Chase Brexton Health Care Diabetes Management Program, and engage Coalition members in use of the CAREAPP Platform to connect community members to resources in Howard County.

AGENDA:

A. Welcome and New Member Introductions
B. Local Health Improvement Coalition Updates
C. Chase Brexton Health Care Diabetes Management Program
D. COVID-19 Response and Vaccine Distribution Updates
E. CAREAPP Updates and Engagement
F. Member Announcements and Resource Sharing
G. Next Steps and Wrap-up and open line for networking

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Strategic Planning Process

Extension of Current Plan through FY 21. New Plan developed and dated FY 22-25*

Participation by a wide range of community partners representing various sectors of the community – WITH us at the table AND CONTRIBUTING to the meal?

• To develop a responsive, timely plan that will guide the HCLHIC

• To clarify and refine role, scope, structure of HCLHIC

• To coordinate and amplify efforts of HCLHIC members

• *Communication and Engagement - Education and Access*

• *Health Equity; Chronic Disease Prevention; Wellness Across the Lifespan*

Please type your name/organization if you would like to be a part of the Spring 2021 Planning Process

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Chase Brexton Health Care
Because everyone's health matters

Slide 1

Diabetic Management Program
Columbia Center

Mahro M Ershadi, PharmD, MBA
VP of Pharmacy Services
Chase Brexton Health Care

Slide 2

Our Programs & Services

Pediatric & Adult Primary Care

Infectious Disease Center of Excellence

Pediatric & Adult Behavioral Health
Individual, Family, Groups

Pharmacy & Lab

OB/GYN

Pediatric, Adult, & Pregnancy Dental

Case Management Services & Insurance Assistance

Pediatric & Adult Transgender Care

HIV Counseling, Testing, & Referral
(Walk-in STI Clinic in Mt. Vernon)

Outpatient Substance Use Treatment

The LGBT Health Resource Center

Chase Brexton Health Care

Slide 3

Fiscal Year 2020

163,787
Patient Visits

33,436
Medical Patients

5,698
Dental Patients

3,607
Behavioral Health Patients

276,528
Prescriptions Filled

Chase Brexton Health Care

Slide 4

Our Locations
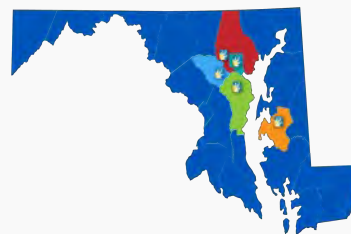
Columbia Center
5500 Knoll North Drive
Columbia, MD 21044

Easton Center
500 Cadmus Lane, Suite 203
Easton, MD 21601

Glen Burnie Center
200 Hospital Drive
Glen Burnie, MD 21061

Mt. Vernon Center
1111 North Charles Street
Baltimore, MD 21201

Randallstown Center
3510 Brenbrook Drive
Randallstown, MD 21133

Chase Brexton Health Care

Slide 1

Columbia Center — TOTAL NUMBER OF PATIENTS FY20: 10,375

Programs & Services	
• Pediatric Primary Care	• Pediatric and Adult Behavioral Health
• Adult Primary Care	■ Walk-in Hours Available
• OB/GYN	• Pediatric & Adult Dental
• Infectious Disease Care	• Case Management Services including Insurance Assistance
• Walk-in HIV Testing	• Full Service Pharmacy & On-site Lab

PATIENT VISITS – FY20

Medical: 22,216

Dental: 2,865

Behavioral Health: 6,459

Case Management: 3,944

PAYOR MIX – FY20

Commercial: 21.4%

Medicare: 6.7%

Medicaid: 28.7%

Uninsured/Self Pay: 44.8%

Columbia Center
5500 Knoll North Drive
Columbia, MD 21044

Healthcare in reach. Columbia Center is located on the Brown and Gold bus routes, is easy to access from Route 29, I-95, and is close to Columbia Town Center. English and Spanish. Many of Columbia's care team staff is bilingual in English and Spanish, making it easier for our patients to communicate about their care.

Slide 2

Maryland Community Health Center Commission Grant

- Continuous increase of cost of care for diabetes
  - Per United Health Foundation
    - Direct medical costs for diabetic patients are twice as high compared with people without diabetes
    - For low-income populations, particularly the uninsured and under-insured, the high cost of treatment, medications, and diabetic supplies, poses great financial barriers to engaging in care
  - As a Federally Qualified Health Center, CBHC can offer diabetes-focused chronic disease management services within a patient-centered medical home
  - Request for funding was submitted to:
    - Expand existing diabetes management services
    - Implement comprehensive and multi-disciplinary services

Slide 3

Target Population

- According to Maryland Diabetes Action Plan, 8% of all adults in Howard County (HC) are diabetic.
  - For African American adults, the figure increases to 11%
- CBHC serves 3,900 patients diagnosed with Diabetes in HC
  - Currently, 1,149 access care at Columbia Center
    - 23% have HgA1c over 9%
- To serve residents of HC
  - Income at or below 200% of poverty line

Slide 4

UMD School of Pharmacy (SOP) and CBHC Joint Program

- Center for Innovative Pharmacy Solutions
  - A center within SOP and the Department of Pharmacy Practices and Science
  - An Innovative leader in delivering health care solution through optimization of medication management
- Two years engagement
  - First 2-3 months: Obtain base line data/analytics
  - 4-24 months: Implement Comprehensive Diabetes Management Program (CDMP)
    - Maximize clinical outcomes (i.e., Reduction in A1c, diabetes complication)
    - Reduction in unnecessary overall health care cost
    - Optimize medication management
    - Reduce hospitalization and Emergency Department visits
    - Achieve quality performance metrics associated with diabetes management

Team Members/Timeline

- Provider (NP/MD)
- Clinical Pharmacy Specialist
  - UMD and CBHC
- Pharmacy Technician
- Nutritionist
- Timeline
  - Awaiting detailed information from HCRC
  - Finalize UMD contract
  - Tentative date – July 2021

Questions

COVID 19 Update

COVID-19 IMPACT *as of April 20, 2021

To date in Howard County:
- 18,595 confirmed cases.
- 237 of our neighbors have died.
- 33.9% of eligible Howard County residents are fully vaccinated.
- 47.6% of eligible Howard County residents have had first dose.
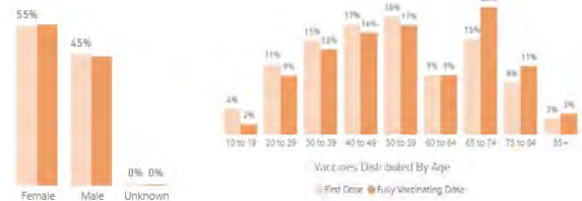
7-day average positivity rate is at 4.5%
7-day average case rate per 100,000 is at 14.7.

We must stay vigilant by wearing facial coverings, physically distancing, practicing hand hygiene, and avoiding large gatherings to remain safe.

HoCo Population over 16 years of age: 256,415
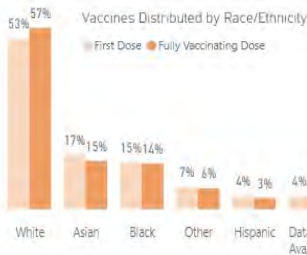

Vaccine Distribution *as of April 20, 2021

Population Estimates July 2019:
- 5 years and under 5.9%
- 18 years and under 24.2%
- 65 years and over 14.3%
- Female 51.1%

Vaccine Distribution *as of April 20, 2021

Population Estimates July 2019:
- White 55.9%
- Black or African American 20.4%
- Asian 19.3%
- Hispanic or Latino 7.3%
- American Indian/Alaska Native .4%
- Hawaiian/Pacific Islander .1%

Deaths by race/age:
- White 55.3%
- Black or African American 25.3%
- Asian 11.8%
- Hispanic 7.6%

WHEN CAN I BE VACCINATED?
* Vaccine prioritization may be subject to change

Collaborative efforts to ensure that vaccines are distributed in a manner that protects public health and safeguards those at highest risk for severe COVID-19 disease

Access for ALL

Education to Foster trust, Accessibility & adherence

HCHD, Howard County, Community Partners such as the Horizon Foundation and the Howard County Public Schools have been intentionally working with community partners to build relationships and establish trust to increase access to and build confidence in COVID-19 vaccination.

WHO PAYS FOR COVID-19 VACCINES?

COVID-19 vaccination providers **cannot**:

- Charge you for the vaccine
- Charge you any administration fees, copays, or coinsurance
- Deny vaccination to anyone who does not have health insurance coverage, is underinsured, or is out of network
- Charge an office visit or other fee to the recipient if the only service provided is a COVID-19 vaccination
- Require additional services for a person to receive a COVID-19 vaccine; however, additional healthcare services can be provided at the same time and billed as appropriate

COVID-19 vaccination providers **can**:

- Seek appropriate reimbursement from the recipient's plan or program (e.g., private health insurance, Medicare, Medicaid) for a vaccine administration fee
- However, providers cannot charge the vaccine recipient the balance of the bill
- Providers may also seek reimbursement for uninsured vaccine recipients from the Health Resources and Services Administration's COVID-19 Uninsured Program.

AM I FULLY VACCINATED?

At this time, a person is considered fully vaccinated for COVID-19 …

- ≥2 weeks after they have received the second dose in a 2-dose series (Pfizer-BioNTech or Moderna),
- or ≥2 weeks after they have received a single-dose vaccine (Johnson and Johnson (Janssen).

- Once you are fully vaccinated, you should be substantially protected from severe COVID-19 disease and death.
- Vaccinated persons can still be infected with the virus to some degree, having only mild or no symptoms, and are still able to transmit the infection to others.
- Those persons with underlying medical conditions, such as immunocompromised health, should discuss their post-vaccination risks with their healthcare provider.

For more information about safe visitation procedures for individuals who have been fully vaccinated, refer to the latest CDC recommendations.

MAKING CHOICES

* Please consult a medical provider for specific considerations

Things to consider in decisions about degree of risk include:

- *the extent of virus circulating in the community.* Greater % positivity, or more cases per 100,000 persons, means greater risk of virus circulating in the community;
- *whether or not you or those you plan to see have been vaccinated.* Fewer vaccinated persons mean greater risk of infection to all persons present;
- *how many people are in a gathering.* Greater numbers of people mean greater risk;
- *air circulation.* Outdoor or well-ventilated indoor gatherings are less risky than other smaller or poorly-ventilated spaces;
- *how much time you'll spend with people outside of your household.* Greater time means greater risk.

Slide 1

UNTIL EVERYONE CAN GET THE VACCINE- AND AFTER

➢ Volunteer – Maryland Responds - Medical Reserve Corps (clinical and non-clinical); COAD; Faith and Civic Organizations; "buddy" systems

➢ Stay Connected and help others get connected and avoid vaccine scams!

➢ **Get your vaccine when it becomes available to you and encourage others to get vaccinated too!**

➢ Stay COVID Safe!!
  - wear a mask
  - keep your distance
  - wash your hands
  - get tested

Stay COVID Safe
StayCOVIDSafe.howardcountymd.gov

HOWARD COUNTY HEALTH DEPARTMENT

hchealth.org

Slide 2

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Slide 4

THE HEALTH DEPARTMENT AND YOU

CAREAPP: A Howard County Health Department sponsored website that connects people to community programs and services.

410.313.6300 | hchealth.org

Have you heard about CAREAPP?

Collaborate with other organizations to help connect your clients to vital community-based resources.

Visit www.hccareapp.org

CAREAPP

HOWARD COUNTY HEALTH DEPARTMENT

hchealth.org

Slide 1

WHAT IS CAREAPP?

https://hccareapp.org/
https://findhcresources.org/

- Online directory of free and reduced cost services
- Free to those looking for help
- Free for nonprofits to manage their programs

Slide 2

5 reasons to join the CAREAPP network today

Get the word out about your program
Visit www.hccareapp.org/claims to claim or create your program's listing. Let people know how to connect to your program.

Find other programs for your clients
Search over 1,700 programs serving Howard County to connect your clients with the resources they need.

Streamline your referral process and close referral loops
Screen applicants and manage appointments for intake.

Gain access to helpful analytic dashboards
These dashboards show aggregate data around searches and referrals made to your program.

FREE for community-based organizations to claim their listing and gain access to all of these amazing tools!
For more information: Email ask.health@howardcountymd.gov.

Slide 3

ALL ORGANIZATIONS ARE WELCOME TO...

- ❑ Promote the public site: FindHCResources.org
  - ▪ Add a Search box on website or hyperlink to the public site
    - • http://hclhic.org/
    - • https://www.howardcountymd.gov/Departments/Health
  - ▪ Distribute CAREAPP postcards
- ❑ Claim or create a resource page on the CAREAPP site: hccareapp.org
- ❑ Register for the CBO Info Session on Friday, May 7th at 9:00am-10:00am
- ❑ Complete our survey to indicate how your organization will promote CAREAPP to your stakeholders.
  Survey: https://forms.gle/aeZFAPFcUbGbizde6

Slide 4

THANK YOU!

Natalie Hall
CAREAPP Engagement Coordinator

Vanda Lerdboon
CAREAPP Program Manager

Complete our survey to indicate how your organization will promote CAREAPP to stakeholders.
Survey: https://forms.gle/aeZFAPFcUb(

Slide 1

Slide 2

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Slide 4

ANNOUNCEMENTS

CLAIM YOUR CAREAPP Resource Page!