LHIC Access to Care Work Group Meeting 4.28.16 – 9:00 a.m. Minutes

Members Present:

Liddy Garcia-Buñuel, Healthy Howard Linda Zumbrun, Dept. of Social Services Kate Schulz, United Way of Central MD DeWayne Oberlander, Columbia Medical Practice Phillip Dodge, Healthy Howard Bob Anantua, Build Haiti Foundation Amy Skaggs, HCHD Barbara Albert, SHIP/Office on Aging Stephanie Brown, Healthy Howard Kate Talbert, Healthy Howard Brian Mattingly, Healthy Howard Brian England, British American Auto Care Anne Brinker, Community Action Council

Also Present:

Alvaro Ortiz, Healthy Howard

Introduction and Approval of Minutes

Liddy opened the meeting at 9:02 a.m. and welcomed members. Members introduced themselves and proceeded to the approval of minutes. Barbara made a motion to approve the minutes. Linda seconded the motion. The minutes were unanimously approved by the work group.

Change of Appointed Co-Chair

Liddy announced that she will no longer serve as the appointed co-chair of the work group. She informed members that Healthy Howard is switching its focus to serving as the Connector entity potentially for 3 regions (9 counties) in Maryland, and therefore, she is unable to continue committing her time to the work group.

She also informed members that the Local Health Improvement Coalition will be moving into the permanent structure of the Howard County Health Department. As a result, the LHIC staff positions will no longer be under Healthy Howard. Current LHIC staff will have the opportunity to apply for the new positions with the State. However, Alvaro Ortiz, current LHIC Program has accepted a position with another organization and will be leaving the LHIC effective May 6th. Liddy thanked Alvaro for all his support to the work group.

HCHD Health EXPO & LHIC Community Forum

Liddy talked about the experience at the Health EXPO event hosted by the HCHD on April 9. Members were really pleased with the outcome and the attendance at the Access to Care table. Amy Skaggs noted that, based on feedback the Health Department had received about the event, the Access to Care table was ranked in the top 3 most visited tables of the day.

Members debriefed on the LHIC Community Health Forum. Alvaro talked about the positive feedback the LHIC had received and thanked the members of the work group for their support at the event. Those members who had an informational table at the event suggested having bigger tables for next year.

Healthy Literary One-Pagers

Liddy moved to talk about the health literacy one-pagers and distributed sample copies to members. Kate Schulz noted a spelling error on the word "department" that appears in all the copies. Brian Mattingly and Phillip Dodge will work on correcting the error.

Members agreed that there is still a lot of confusion from community members around the Affordable Care Act open enrollment period. Bob noted that he is still receiving calls from people who have missed this period and asking for assistance.

As a solution, members proposed to create an additional one-pager about "open enrollment" which will inform people where to go, the documents to bring with them, and the length of time that open enrollment usually runs for. Brian Mattingly volunteered The Door to Health Care to create this document.

Members also discussed the possibility of translating the current one-pagers into other languages. Brian Mattingly informed members that he had been in touch with the organization that created the one-pagers and they are slowly working on translation. However, members decided that the work group should not wait and that the one-pagers should be translated into at least Spanish and possibly Korean as soon as possible.

Liddy distributed a request form to members and encouraged anyone who would like copies of the onepagers to submit their requests by the due date listed on the form.

Barbara talked about the Medicare 101 and 102 monthly training that SHIP puts together and encouraged members to attend if anyone is interested in learning about this subject. In addition, she explained that Howardcountymd.gov/SHIP is the link where members can go to learn more information and confirm the upcoming dates of the trainings.

Action Item

- The Door to Health Care will create an informational one-pager around the open enrollment period of the Affordable Care Act.
- Work group will look into the possibility of translation the current one-pagers into Spanish and possibly Korean.

The meeting was adjourned at 10:15 a.m.

Respectfully submitted by, Alvaro Ortiz LHIC Program Manager