

LHIC Access to Care Work Group Meeting
2.25.16 – 8:30 a.m.
Minutes

Members Present:

Liddy Garcia-Buñuel, Healthy Howard	Maureen Heim, Assoc. of Community Svcs.
Linda Zumbun, Dept. of Social Services	Barbara Albert, SHIP/Office on Aging
Brian England, British American Auto Care	Tara Butler, Healthy Howard
Kate Schultz, United Way of Central MD	Stephanie Brown, Healthy Howard
Kate (Harton) Talbert, Healthy Howard	Rosimar Melendez, Horizon Foundation
DeWayne Oberlander, Columbia Medical Practice	Peggy Hoffman, Office on Aging
Courtney Barkley, Office on Aging	

Also Present:

Jeananne Sciabarra, Healthy Howard

- I. Introductions
Liddy opened the meeting at 9:00.
- II. Approval of minutes from 1.28.16
One correction to the minutes – Tara Butler was present. With this correction, minutes from 1.28.16 were approved.
- III. Election of New Co-Chair
The group elected DeWayne Oberlander, CEO of Columbia Medical Practice, as co-chair.
- IV. Open Discussion – Create Action Plan that is achievable in 2016
The group had a discussion around a unified definition of access to care:
 - Know where to go (to apply, to get care) - navigation
 - Transportation
 - Affordable – subsidies/benefits
 - Culturally and linguistically appropriate services
 - Health insurance literacy
 - Comprehensive - Rx, medical, DME, behavioral health, dental
 - Provider availability (local, accessible) - Network adequacy – uninsured through private payBarriers discussed at last meeting:
 - Money – high deductible plans, social determinants, need to meet other needs first
 - Create materials on preventive services that are free
 - More widespread screening for eligibility for assistance
 - Cultural/LEP competency
 - Confusion around system, disincentives

Covering Wisconsin Informational Materials

Liddy introduced healthy literacy and health insurance literacy materials from Covering Wisconsin. Materials have been vetted via focus groups and have been promoted by national organizations. Brainstormed ways to distribute: Can HCGH include in their mailing? OOA resource guides and caregiver guide?

Also a need to communicate some information to providers, particularly around not charging for free services. Patients are confused when they go for a preventive service and then also receive care that they are then charged for.

Languages – currently only in English
Invest in translation – Spanish, Korean, Chinese

Electronically – perhaps via 211 and the LHIC website
Mobile-enabled (long-term)

Liddy will send work group a link to Covering Wisconsin
Members are asked to rate them to choose top 5-7
If members want hardcopies, note how many

Need to think about how to measure effectiveness – metrics

The group discussed individual care plans. Know what your med problems are, where you can go, individual “health literacy” – staying healthy
Next meeting – Kate will present CCT care plan (consider adding whether client has an advance directive to plan)

The group will revisit the Access to Care resource guide to make it consumer friendly, and Howard County focused.

Liddy and DeWayne to create a revised draft action plan by next meeting.

V. LHIC Community Forum – Presentation and Topic Selection

Liddy and DeWayne to do presentation
Present data on uninsured
Define Access to Care
Interactive with audience – questions about understanding access

VI. Health Expo – April 9th at the Columbia Mall

Health Expo – spin the wheel, question about health insurance literacy
Barbara Albert
Tara
Stephanie
Kate
Kate Shultz
Others send materials

VII. Announcements

Liddy noted that Healthy Howard navigators are doing one-on-one health insurance literacy.

Linda - Housing and Community Development developing 5-year plan. Agencies fill out survey. Residents survey. Deadline is March 25. Public hearing after draft is prepared.

Courtney – WomenFest Saturday, April 30 – health and wellness for women, health screenings, workshops, seminars, cooking demo, 45-minute exercise classes, openings for vendors
Transportation from Bain Center and North Laurel Community Center

Healthy Aging work group starting – Courtney and Peggy co-chairing. First meeting will be in April.
Economic security initiative – seniors at 250% or less of poverty level. Four staff went to training for Powerful Tools for Caregivers.

VIII. Adjournment

The meeting adjourned at 10:30 a.m.

Respectfully submitted by,
Jeananne Sciabarra