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Howard County Local Health Improvement Coalition

Access to Care Work Group Delegate Report June 28, 2018

FY 18-20 Access to Care Priority 1: Reduce Emergency Department visits for diabetes, hypertension, and asthma in Howard County.

FY 18-20 Access to Care Priority 2: Increase the number of Howard County children and adults who access dental care annually.

FY 18-20 Access to Care Goals:

- **Goal 1.1a:** Provide referral/linkage to diabetes/hypertension/asthma education and services through community partnerships and evidenced-based programs for priority populations.
- **Goal 1.1b:** Engage HCLHIC member organizations in coordinated communication through social, print and other media on disease prevention and awareness for priority populations.
- **Goal 2.1a:** Provide referral/linkage to dental care and oral health education through community partnerships and evidenced-based programs for priority populations.
- **Goal 2.1b:** Engage HCLHIC member organizations in coordinated communication through social, print and other media on disease prevention and oral health awareness for priority populations.

FY 18-20 Access to Care Process Objectives:

- By June 30, 2020, participation in evidence-based Chronic Disease Self-Management and Diabetes programs for priority populations will be increased by 20%.
- By June 30, 2020, participation in evidenced based asthma education for priority populations will be increased by 10%.
- By June 30, 2020, 20% of HCLHIC partner organizations will be engaged in Diabetes, Hypertension and Asthma awareness for priority populations by utilizing communication action alert tool.
- By June 30, 2020, 20% of HCLHIC partner organizations will be engaged in targeted education on appropriate uses of primary care, urgent care, emergency department and telemedicine by utilizing communication action alert tool.
- By June 30, 2018, 600 adult patients will receive free/low cost clinical dental services through Chase Brexton. *targets to be set annually
- By June 30, 2018, 250 children will receive free/low cost clinical dental services through Chase Brexton and Smile Program with HCPSS. *targets to be set annually

- By June 30, 2020, dental care providers providing free/low-cost community clinics and/or screening services/restorative care will be increased by 5%.
- By June 30, 2020, 10% of HCLHIC partner organizations will be engaged in Oral Health Awareness and Free/sliding scale dental provider awareness for priority populations by utilizing communication action alert tool.

FY 18-20 Q4 Progress Report

	Discussion
List the action item (s) that this	The action items this group will complete by June 2018 are as follows:
work group will complete by	
June 2018.	A. Increase evidence-based diabetes and hypertension program participation
	for priority populations by 5%
	B. Establish a baseline for participation in asthma education program
	participation by priority populations.
	C. Access to Care specific presentation/training held during 1 full HCLHIC
	meeting /1 work group meeting annually
	D. Include diabetes; hypertension; asthma; appropriate uses of primary care,
	urgent care, and emergency department and telemedicine; oral health; and,
	free/sliding scale dental provider awareness-related awareness
	actions/messages in a minimum of 2 HCLHIC Action Alert Tools per topic
	E. Engage a minimum of 5% of HCLHIC member organizations in diabetes;
	hypertension; asthma; appropriate uses of primary care, urgent care, and
	emergency department and telemedicine; oral health; and, free/sliding scale
	dental provider awareness-related awareness actions/messages through the
	HCLHIC Action Alert Tool
	F. Provide free/low cost clinical dental services to 600 adultsG. Provide free/low cost clinical dental services to 250 children
	H. Increase dental care providers providing free/low-cost community clinics
	and/or screening services/restorative care services by 1.25%
What is the current status of	-
the action item (s) above	The current status of the action items are as follows:
during this month?	A Casand CDCMD action group consisting of landarship from MACIns. Howard
during this month.	A. Second CDSMP action group consisting of leadership from MAC Inc., Howard
	County General Hospital/Journey to Better Health, Office on Aging and
	Independence and HCLHIC staff was held in April 2018 based upon group's agreement to convene quarterly to review participation and capacity issues.
	Additionally, HCLHIC Coordinator trained as Living Well Lay Leader through
	Journey to Better Health's Living Well Volunteer Training has been scheduled
	to co-facilitate a CDSM course in FY 19 Q1. A calendar of upcoming CDSM
	courses in the County offered by action group members has been drafted
	and plans for communication a community resource developed.
	and plans for communication a community resource developed.
	HCLHIC staff drafted a program concept proposal for internal discussion on
	feasibility of AsthME program. An Asthma Action group was convened with
	staff representing WIC, HCHD Bureau of Maternal and Child Health and the
	Howard County Public School System present. Additional members include a

representative from an area pediatric practice and Head Start. Action items for this group and additional data considerations were identified.

- B. FY 19 Q1 Full Coalition meeting will be Access to Care focused. The CDSM action group will identify possible topics and speakers.
- C. Completed for FY18
- D. Completed for FY18
- E. Through HCLHIC management of Howard County Oral Disease and Injury Prevention (HCODIP) grant partnership with Chase Brexton Health Services, 961 adult dental patients have been seen (886 aged 21-64 years; 75 aged 65+) through 1,693 clinical visits; 54 adult patients received emergency treatment; 190 (19.77%) of adult patients received restorative care services. Q4 numbers will be available after June 30, 2018. HCLHIC has received level funding for implementation of grant for FY 19.

Two dental treatment fairs held during FY 18 by DCRS. Both events held similar numbers of attendees.

- 520 adults received medical and dental exams
- 226 received prophylaxis or debridement or scaling root planning and fluoride
- 172 received restorative care
- 86 extractions
- F. HCLHIC member, Chase Brexton has seen 209 children (11 aged 0-2 years; 25 aged 3-5 years; 56 aged 6-12 years; 117 aged 13-20 years). These pediatric dental service numbers currently include Chase Brexton only; The Smile Maryland dental program piloted by the school system during the 2017-18 school year saw 430 elementary students at 12 Title I pilot sites. Additional information on the services, etc. provided will be available for the 4th Quarter final report.
- G. One new dental care provider identified and completing process to accept Medicaid; HCPSS presented to ATC workgroup on the new Smile Maryland dental program piloted by the system during the 2017-18 school year; an initial draft of dental referral process and algorithm has been drafted and agreement has been made with Chase Brexton to accept referrals using the tool. Scheduling has begun with key dental care partners (Maryland Dental Association, HCPSS) to establish tactics and strategies for increasing the number of dental providers accepting medical assistance or offering free/reduced cost.

What are the next steps and projected timelines for the

The next steps in order to accomplish the action items are as follows:

next month to accomplish the A. Data collection for FY 2018 program outcomes and assessment of action item (s) above? participation and capacity will be completed in advance of the FY 19 Q1 CDSMP Action Group meeting to be scheduled for August. Work will be done with Action Group members to put together a presentation for the FY 19 full LHIC meeting. CDSMP calendar will be distributed through LHIC network to increase awareness of program offerings in the County. B. HCLHIC staff will follow through with internal proposal approval process. Once complete, HCLHIC staff, in collaboration with Johns Hopkins Home Care proposes to seek grant support to potentially implement the AsthME program in Howard County. Additionally, a follow-up meeting will be scheduled with the AsthME team and other potential community partners in order to discuss other evidence-based asthma resources that can be implemented in Howard County. C. Speaker/Topic for fall 2019 Full HCLHIC presentation to be identified/secured in FY 19 Q4. D. Work with over-arching HCLHIC Communications action group to determine FY 19 approaches using action alert tool and coordinated communications. E. Work with over-arching HCLHIC Communications action group to determine FY 19 approaches using action alert tool and coordinated communications. F. HCLHIC management of HCODIP grant will continue throughout FY 19. G. Work with HCPSS to identify strategies for supporting Smile Maryland dental program expansion in 2018-2019. H. HCLHIC staff will work with dental action group and broader HCLHIC partners to implement strategies related to the referral process and implementing strategies for recruitment of potential additional free/low cost providers. The specific actions that are needed from HCLHIC members are as follows: List specific action(s) needed from HCLHIC members; 1. Participation in action groups specific work group(s); 2. Promotion, hosting, facilitation of CDSMP classes leadership; and/or others to 3. Identification of potential dental providers successfully implement next 4. Engagement in Action Alert Tool calls to action steps for the month ahead.

Respectfully submitted by
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Howard County Local Health Improvement Coalition